Mayor
Wiley Johnson

Council Members:
Bob Jackson, Mayor Pro-Tem
Walter Bailey
Aaron Brown
Christine Czarnik
Kima Garten-Schmidt
William McIntosh

Town Administrator
Colin L. Martin

Town Clerk
Beth Messervy

Town Attorney
G.W. Parker

Town of Summerville

PRESS RELEASE
For Immediate Release

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Town of Summerville releases new app
Expected to help increase citizen engagement

SUMMERVILLE, S.C. – (Friday, August 10, 2018) The Town of Summerville has a new mobile app to help increase citizen engagement. This app will facilitate request and work management while bridging the communication gap between residents and the Town.

The app lets users report non-emergency issues related to the Public Works Department and Code Enforcement. Users can report potholes, storm drain issues, abandoned vehicles, graffiti, yard debris, garbage, and more with specific descriptions and pictures to help the town resolve the issue. All a citizen has to do is snap a photo, pick a location, and provide some simple information. Users can also check for updates on issues until they are resolved.

"We're excited to launch this new, upgraded citizen engagement app," Leo Larkin, Summerville's Information Technology Manager, said. "The Town of Summerville app features website, social media integration, things to do and photo location capabilities. This will make it easier for Town residents to report issues."

The app will also help users stay up to date on events happening around town, town meetings, view jobs, and connect to social media.

"The Town's main goal for the app is to have a centralized reporting system that will boost civic participation," Colin Martin, Summerville Town Administrator, said. "This will allow us to become more transparent and efficient when responding to non-emergency issues and providing information to the users. The Town's staff has worked hard to get ahead of Summerville's growth. This app is a well thought out investment as we continue to create an even brighter future for our community. The Town of Summerville app allows people to explore what's going on in our wonderful, fast growing town where people live, work, and play."

Anyone can search "Town of Summerville" in Google Play or the Apple App Store to download the app. The app is free to download and use. It is not a replacement for emergencies. For emergencies, please call 9-1-1.

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